

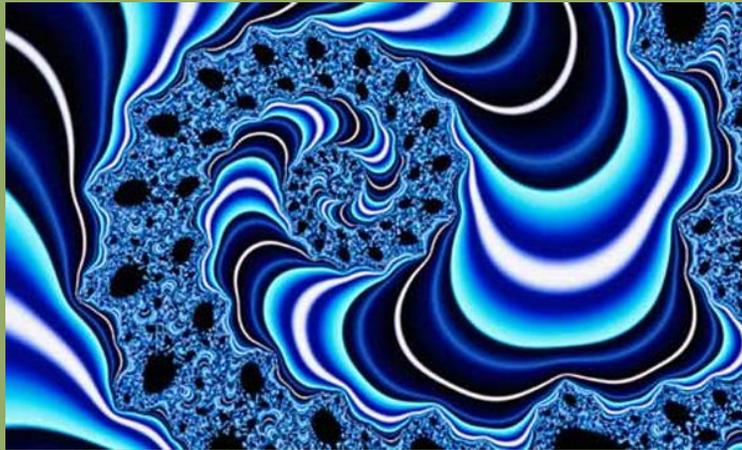
Website and Communication

Website

Over the past month we have conducted 3 website training sessions for Partner Council members. Twenty seven members were trained on how to post their agency's programs, services and events. If you were unable to attend a session, contact Sandra at sguerra@woodgreen.org. For more information on the activities of the Toronto South LIP, check out our website at www.torontolip.com. Here you will also find newcomer services, languages classes, news and resources.

Communication

The Toronto South LIP uses several different social media and communication tools to keep their members and the community updated. We publish a quarterly newsletter with information about our committees and working groups. www.torontolip.com/newsletters. We also send a weekly email which features new events and programs featured on our website. Follow us on twitter for highlights @torontosouthlip



"There are no problems we cannot solve together, and very few that we can solve by ourselves."

Lyndon B. Johnson

LIP Strategy and Action Planning Moves Forward

The Toronto South LIP has completed its Settlement Strategy! The Toronto South LIP has completed its Settlement Strategy!

The final draft of the Toronto South LIP Settlement Strategy was approved by the LIP Council at its meeting on September 25, 2012. Many months of discussions and consultation were conducted in the development of the Strategy. Processes supporting the Strategy's development included:

- Review of the three Former Neighbourhood LIPs' Strategy Reports for areas of alignment
- Breakout Discussions – May 2012 LIP Launch Workshop
- Discussions with members of the LIP Strategy Subcommittee – June/July 2012
- Discussions and In-Session Survey – July 2012 Council Meeting
- Discussions and In-Session Survey – July 2012 Newcomer Advisory Committee Meeting
- LIP Member Survey – August/September 2012

The Toronto South LIP Settlement Strategy includes the following 8 sections:

- Section 1 - Partnerships & Service Delivery Cooperation
- Section 2 - Information, Outreach &

Service Navigation

- Section 3 - Planning, Research & Assessment
- Section 4 - Labour Market Access & Employment
- Section 5 - Language Learning
- Section 6 - Health, Mental Health & Dental Services
- Section 7 - Key Support Services & Welcoming Communities
- Section 8 - Marginalized Newcomers

To download and print the LIP's Revised Strategy Document, please go to <http://TorontoLIP.com/documents/Toronto-South-LIP-Partnership-Council>.

The Toronto South LIP is now developing an Action Plan to begin to fulfill on the LIP's Settlement Strategy. As part of this process, the LIP conducted additional Breakout Discussions with its members during the LIP's September 2012 Workshop, additional discussions with the Newcomer Advisory Committee in October 2012, and is currently conducting a second LIP member survey to assist with identifying key priorities for the first 12 months of the plan. The LIP is looking forward to completing the development of its Action Plan in early 2013.

For more information, please contact Jacqueline Lawrence at jlawrence@wisesolution.ca or Sandra Guerra at sguerra@woodgreen.org.





"A single leaf working alone provides no shade."

Author Unknown

Partnership and Service Coordination Committee

The Partnership and Service Coordination (PSC) Committee has been busy with a number of initiatives these past two months. The committee has used the past two meetings as an opportunity to brainstorm about work that can be done as well as hear about interesting work currently being done that could be integrated into the work of the committee. The committee will pursue research initiatives exploring the programs and outreach methods used by Private Career Colleges. Also, members recently received a presentation outlining the development of a common referral form that is currently taking place in Parkdale. This form is being developed by Parkdale Community Information Centre (PCIC), Parkdale Intercultural Association (PIA) and Parkdale Community Legal Clinic and while still in its infancy, this common form is looking to be an excellent tool that not only streamlines work for all agencies involved but is also a symbol of the effectiveness of collaboration. The committee is also

working with the Newcomer Advisory Committee on the possibility of developing a common feedback mechanism for service providers to better reflect the opinions and concerns of clients. Lastly, an identified priority of the committee was to continue events that support frontline work. To this end, with the help of committee members, LIP staff will be organizing a Frontline Staff Network Event to take place on **Friday December 7, 2012 at WoodGreen Community Services (815 Danforth Ave.)**. At this event, resources and information will be provided to frontline staff and a training session on housing and newcomers will be offered. This event will also give an excellent opportunity to participants to network with other workers. For more information on this event, or to register, please contact Haweyia Egeh at hegeh@woodgreen.org and/or at **416-645-6000 ext. 1328**. For more information on this committee, visit us at:

<http://www.torontolip.ca/partnership-and-service-coordination-committee>

Newcomer Youth Working Group

The Newcomer Youth Working Group met on October 24, 2012 to continue planning towards a community forum for unaccompanied youth. The group is broadly defining "unaccompanied youth" as any newcomer youth (age 16-29) who finds themselves alone in Canada, regardless of whether they were separated prior to or after their arrival.

The goal of this community forum is to distribute information about essential services directly to unaccompanied youth in the community; giving youth an opportunity to interact directly with service providers and community representatives who can offer them individualized information on available community resources. Members are currently looking into funding options for the event, as they will need assistance with the cost of space rental, food and takeaways. The forum is set to take place in either Winter of 2012 or Spring of 2013. For more information, visit us at <http://www.torontolip.ca/youth-working-group>



"No one can whistle a symphony. It takes a whole orchestra to play it."

H.E. Luccock



"Let us put our minds together and see what life we can make for our children."

Sitting Bull

Seniors Working Group

The Toronto South LIP Newcomer Seniors Working Group met on Thursday, October 25th. There was great representation from agencies serving newcomer seniors. After discussion, it was agreed to hold a community forum on Monday, February 4th in the afternoon. The theme will be "How changes in Immigration are impacting Newcomer Seniors and their services". The forum will be at St. Christopher House and begin with a performance from the multi-cultural Health Action Theatre for Seniors (HATS) group. Guest speakers will be Avvy Go from Metro Toronto Chinese and Southeast Asian Legal Clinic, Odete Nascimento from St. Christopher House, Amy Casipullai from OCASI and a representative of the Toronto Community Care Access Centre. If you would like to join the working group, our next meeting is Friday, November 23, 2-4 pm at St. Stephen's Community House, 1415 Bathurst Street or contact skill@ststephenshouse.com.

Language Services Working Group

The second meeting of the LIP's Language Services Working Group was held on Tuesday, November 6, 2012. The Working Group is currently working on:

- The creation of an online Citizenship Classes Calendar for the LIP;
- The updating of the LIP's online Conversation Circles Calendar (For more information, please go to <http://torontolip.com/documents/conversation-circles-calendar>); and
- The expansion and updating of the LIP's online English Language Classes Map (For more information, please go to:

<http://torontolip.com/documents/english-language-classes>).

In addition, the Working Group identified possible activities for inclusion in the LIP's Action Plan relating to language services.

The Working Group also continues to discuss changes in immigration policy affecting language training services as well as the anticipated implementation of the Coordinated Language and Assessment Referral Service (CLARS) in the City of Toronto.

To join the Language Services Working Group or to find out more, please contact:

Jacqueline Lawrence at jlawrence@wisesolution.ca or

Sandra Guerra at sguerra@woodgreen.org.

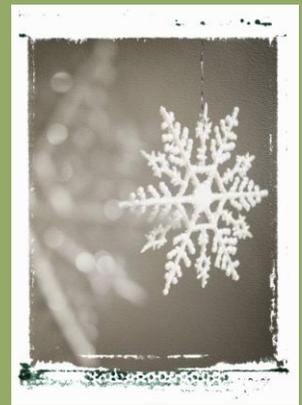
Visit us on line at: <http://www.torontolip.ca/language-training-working-group>

Newcomer Advisory Committee

The Newcomer Advisory Committee convened for their third meeting on Tuesday October 16, 2012 at the Canadian Centre for Victims of Torture (CCVT). During the meeting the group completed a detailed demographic questionnaire to give a more thorough understanding of the committee's composition. The results of the questionnaire will be made available on the Toronto South LIP website. The group also offered input into the Toronto South Draft Action Plan and

were given the opportunity to emphasize the issues that they felt were particularly pressing for newcomer communities. In addition, committee members explored the possibility of collaborating with the Partnership and Service Coordination Committee on the development of a feedback mechanism; though conversations are still in preliminary stages. The Newcomer Advisory Committee will meet again on December 4, 2012.

For more information on the Newcomer



"A snowflake is one of the most fragile creations, but look what they can do when they stick together!"

Author Unknown

Advisory Committee, visit us at: <http://www.torontolip.ca/newcomer-advisory-committee>

Contact Us:

Toronto South LIP
info@torontolip.ca
www.torontolip.ca

For information about this newsletter, contact Sandra Guerra at

sguerra@woodgreen.org



Systemic Issues and Social Change Working Group

The Systemic Issues and Social Change Working Group is a cross-LIP initiative that is working to address some of the systemic barriers faced by newcomers. The working group has identified 4 issues to address and has established two sub-committees; Health sub-committee and Employment sub-committee. The Health group will be working on a campaign to promote the importance of health equity. With the support of the Wellesley Institute, we are currently exploring health equity research from around the world. Our goal is to illustrate that health equity provides positive social benefits to our City, and should not be viewed only as an individual's health

status. The health group is also looking at ways to provide information on newcomer issues to frontline health care providers. The Employment group is looking at ways to address the 'Canadian Experience' requirement by employers. The group has conducted interviews with job developers and employers and is currently exploring research on the subject. Members are also looking at the issue of newcomers' experience with low wage and precarious work.

For more information, visit us at:

<http://www.torontolip.ca/systemic-issues-social-change-working-group>.

Newcomer Health Forum

On October 1, 2012 Toronto Public Health (TPH) and the Toronto Newcomer Initiative (TNI) hosted an all-day Newcomer Health Forum at North York Civic Centre. This day-long event provided an opportunity for key health and settlement sector decision-makers to explore issues around the (1) Health of Newcomer Families; (2) Mental & Physical Health and Well-Being; and (3) Health System Navigation. The event included expert speakers and panel discussions on how the health and settlement sectors can better collaborate to serve the needs of newcomers across the city. The information gathered during the forum is being compiled and the findings will be

used to identify next steps; including the development of a report for the Board of Health in early 2013. Development of a webpage which will provide online access to forum presentations and other important links is currently underway.

Forum presentation documents can be found on the Toronto South LIP website under "Newcomer Health and Dental Resources".

<http://www.torontolip.ca/documents/health-dental-resources>



"Teamwork divides the task and multiplies the success."

Author Unknown

Our Partnership Council Members

ACCES Employment
Access Alliance Multicultural Health and Community Services
AIDS Committee of Toronto
Bangladeshi-Canadian Community Services
Canadian Centre for Victims of Torture
Centre francophone de Toronto
Christie Ossington Neighbourhood Centre
Citizenship and Immigration Canada
Collège Boréal
Conseil scolaire de district catholique centre-sud
COSTI Immigrant Services
CultureLink
Dixon Hall
Eastview Neighbourhood Community Centre
Family Service Toronto

FCJ Refugee Centre
Fred Victor Centre
George Brown College
Kababayan Community Centre Multicultural Services
Madison Community Services
Massey Centre for Women
Neighbourhood Centre
Neighbourhood Legal Services
Neighbourhood Link Support Services
Parkdale Community Information Centre
Parkdale Golden Age Foundation
Polycultural Immigrant & Community Services
RDEE Ontario
Red Door Family Shelter
Scadding Court Community Centre

Sherbourne Health Centre
Sojour House
St . Christopher House
St. Stephen's Community House
TCDSB Adult Education Program
Toronto Community Housing Corporation
Toronto Community & Culture Centre
Toronto District School Board
Toronto Employment & Social Services
Toronto Public Health
Toronto Western Hospital
University Settlement
WoodGreen Community Service
Working Women Community Centre
YMCA of Greater Toronto