

# *Toronto Western* Family Health Team



LIP Education Day

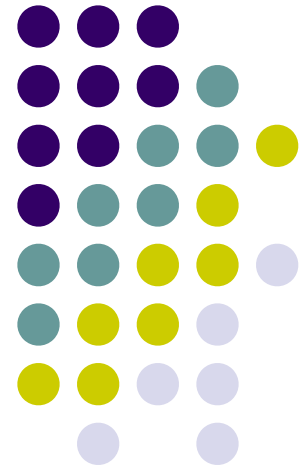
November 30, 2011

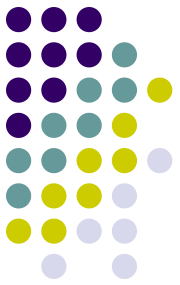
Lara DeSousa *Executive Director*

Gillian Graham *Nurse Practitioner*

Natasha Mirchandani *Family Physician*

Miu Lin Wong *Health Promoter*





# What is a FHT?

- “An approach to primary health care that brings together different health care providers to coordinate the highest quality of care for the patient” MOHLTC
- Collaboration between providers
- Extended hours
- Telehealth
- Catchment area



# *Toronto Western FHT*

- Ongoing, preventative care
- Four mini-teams
- Our population
- Programs:
  - Young Immigrant Women & their Children Initiative
  - TAP (Take Action Program)
  - OCP (Obstetrical Care Program)
  - Homebound Senior Program



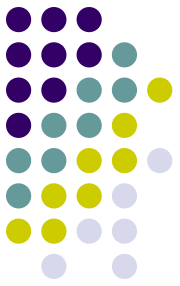
# Newcomer health

- Newcomers < 5yrs face many barriers in accessing health care and social services
- Barriers: long wait times, language, financial, childcare, lack of info, travel
- Why focus on young women and children?
  - FHT mandate: local community (43% immigrants as per 2005 census data)
  - MOH mandate: unattached, complex, marginalized people with difficulty accessing system



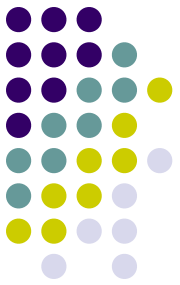
# YIW & their children Initiative

- Women less than 45 yrs of age, children
- In Canada less than 5 years
- OHIP or other (i.e. Interim Federal Health)
- Comprehensive care
- Language Line/Interpretation services
- Intake



# YIW patient access

- Same day appointments
- All FHT services
- TWH services
- Free monthly Dental Clinic (eligibility requirements apply)



# To become a patient

- TW FHT New Patient Co-ordinator:
  - Brenda Pupo 416 603 5888 ext 3357
- Wait time to first appointment is 6-8 weeks
- If urgent, we can accommodate sooner
- Newborns do not have to wait