

Toronto Central CCAC: Connecting you with Care





What are Community Care Access Centres (CCACs)?

- ✓ Community-based, non-profit, organizations governed by a community Board of Directors
- ✓ Funded by the Toronto Central Local Health Integration Network (LHIN)
- ✓ Legislated by the Ontario Ministry of Health and Long-Term Care
- ✓ 14 CCACs across Ontario, aligned with the geography of LHINs
- ✓ Each CCAC receives base budget annually (non-profit/ no deficit/ surplus carryover)

Gateway to community care and support...

Care Connections

Helping people find the services they need in their community

Navigating & Transitions

Working within the system to get people to the right place of care

Supportive Care Programs

Integrated programs of support for key populations



Toronto Central CCAC

In the community...




A first point of contact to connect people to a broad range of community and social support services

In homes & neighbourhoods...




Community-based care coordinators supporting clients in their choices about how they live in their communities

In the hospitals...



Working onsite in 26 hospitals and emergency rooms to help people make the transition home or to long-term care

...we are partners in care



Dedicated, specialized teams working together with community and health partners across the care continuum



What do CCAC's do?

- ✓ Core Business is Case Management
- ✓ Coordinate In-home Services
- ✓ Placement in long-term care homes
- ✓ Information & Referral

In-Home Services may include

- ✓ Personal Support
- ✓ Nursing
- ✓ Social Work
- ✓ Nutritional Counselling
- ✓ Speech & Language Pathology
- ✓ Physiotherapy
- ✓ Occupational Therapy
- ✓ Medical supplies & Equipment



Placement Services

CCACs manage all applications for long-term care homes in Ontario

The Care Coordinator will:

- ✓ Explain options
- ✓ Counsel client & family on the process of entry into long-term care home
- ✓ Assist in making a choice to a long-term care home, respite care or convalescent care (Short stay)
- ✓ Help with the application process
- ✓ Manage wait lists for long-term care placement
- ✓ Authorize admission to long-term care homes
- ✓ Requesting approval from long-term care home for admission



Information and Referral

We provide information about CCAC services and linkages to other community health and social services:

- ✓ Adult Day Programs
- ✓ Affordable housing alternatives
- ✓ Community Agencies – CNIB, CHS, Alzheimer’s Society
- ✓ Community Health Centres
- ✓ Friendly Visiting Programs
- ✓ Funding sources
- ✓ Meals-on-Wheels
- ✓ Tele-health Ontario
- ✓ Transportation
- ✓ Used Equipment



- Questions?