

Welcome Policy

Information Sheet

1. Eligibility

- Torontonians receiving social assistance automatically qualify for a Welcome Policy (WP) membership.
- This membership provides free access to a range of recreation programs managed by Toronto Parks, Forestry and Recreation.
- Available WP allocations are based on approved budget.

2. Membership

- Membership is for one calendar year (September 1 to August 31).
- Membership for Torontonians receiving social assistance will be renewed automatically.

3. Welcome Policy Enrolment

- Welcome Policy members will receive a Family PIN and Client Number (s) for each family member to sign up for recreation programs.

4. Welcome Policy Entitlement

- Entitlement to programs are based on age and season (see back page) or visit www.toronto.ca/torontofun or check the Parks, Forestry and Recreation FUN Guide.

5. Recreation Program Registration

- Priority registration for recreation programs is four times per year: during the first weeks of March, June, September and December.
- On line registration is the best way to sign up for programs; visit www.toronto.ca/torontofun. Touch Tone Registration (TTR) service is also available, call 416-338-0000, or 311.
- Some programs have high demand, so register early.
- Parks, Forestry and Recreation staff can help you with options if the program you want is unavailable.

6. Priority Community Centres

- Priority Community Centres offer free, year-round programs to the public. For locations, please visit www.toronto.ca/torontofun



All Torontonians should call 311 or contact Parks, Forestry and Recreation staff at a local community centre if they need help with program registration.

Welcome Policy Entitlement Sheet - 2010

All Welcome Policy (WP) entitlement periods begin on September 1st and expires on August 31st for the following year. WP members must re-apply approximately 4-8 weeks prior to the expiration date. Membership for Torontonians receiving social assistance will be renewed automatically.

Preschool & Children (6 months - 12 years old)	
WINTER	SPRING
1 Aquatic program or 3 month leisure swim pass or 10 visit punch card	1 Aquatic program or 3 month leisure swim pass or 10 visit punch card
1 Non-Aquatic program (e.g. skating, dance, sports, social club)	1 Non-Aquatic program (e.g. skating, dance, sports, social club)
1 Camp session	1 Camp session
FALL	SUMMER
1 Aquatic program or 3 month leisure swim pass or 10 visit punch card	1 Aquatic program or 3 month leisure swim pass or 10 visit punch card
1 Non-Aquatic program (e.g. skating, dance, sports, social club)	1 Non-Aquatic program (may be substituted for 2 weeks of camp)
1 Camp session	1 Camp session - ONE 2-week camp session or TWO 1-week camp sessions



NOTE: "Extended hours" and "consumables" for camp programs are included for Welcome Policy members.



Youth (13 - 24 years old)	
WINTER	SPRING
1 Aquatic program or 3 month swim pass or 10 visit punch card	1 Aquatic program or 3 month swim pass or 10 visit punch card
1 Non-Aquatic program or 3 month pass (e.g. fitness) or 10 visit punch card	1 Non-Aquatic program or 3 month pass (e.g. fitness) or 10 visit punch card
1 Camp session	1 Camp session
FALL	SUMMER
1 Aquatic program or 3 month swim pass or 10 visit punch card	1 Aquatic program or 3 month aquatic pass or 10 visit aquatic punch card
1 Non-Aquatic program or 3 month pass (e.g. fitness) or 10 visit punch card	1 Non-Aquatic program or 3 month pass (e.g. fitness) or 10 visit punch card (may be substituted for 2 weeks of camp)
1 Camp session	1 Camp session

NOTE: "Extended hours" and "consumables" for camp programs are included for Welcome Policy members.

Adult & Older Adult (25+ years old)

WINTER, SPRING, SUMMER AND FALL

1 program or 3 month pass (e.g. aquatic, fitness, etc.) or 10 visit punch card per session (Fall/Winter/Spring/Summer)

NOTE: Welcome Policy members who have a 1 year membership are not entitled to any other programs/passes/punch cards for one year.

- Welcome Policy members who have a 1 year membership are not entitled to any other programs that year.
- The Welcome Policy program is currently under review and may be subject to change.
- Family Swim passes and punch cards are not eligible under the Welcome Policy.

Priority Community Centres offer free, year-round programs to the general public. You do not need to be a Welcome Policy member to register for the programs offered at these centres. For more information, visit www.toronto.ca/parks